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March 30, 2001 *"The Perfect Location for Industrial Development"*

Robert Reynolds
Morris and Reynolds Insurance
8925 S.W. 148th Street, Suite 207
Miami, Florida 33176-8000

Dear Bob:

I have given a great deal of thought to the way the members of your firm have been treating the Town of Medley employees regarding our group insurance programs as well as the individual insurance needs of those employees who deal directly with your agency for such insurance, i.e. homeowners, auto, etc. Thus, I feel you should know that I believe that you have an outstanding group of employees. It is amazing to me how they find the time to politely deal with each employee at Medley who call upon them. For example, on a regular basis I have dealt with Juli Reynolds, Linda Leonard, and Jessica Quinterro. Their response to my needs has been rapid and accurate. Most importantly they have been polite and attentive to each inquiry.

In addition, my assistant Mary Taylor has had dealings with other persons at your firm such as Janet and Cindy as well as the persons I have named. You should know that these persons are also extremely responsive to the Town's needs as well as the needs of our individual employees.

In my opinion your employees that deal with our Town and its employees are outstanding and extremely efficient in providing us the services we need and something should be done to recognize them. You should be proud to have them as members of your staff.

Of course, the above does not even recognize the conscientious effort put forth by you individually in obtaining the best coverages needed by the Town. The analysis you provide as well as the comparisons of the various quotes enables our Town Council to reach a well informed decision on which insurance to purchase.

In short, I thank you for all you and your staff have done for the Town and its employees.

Very Truly Yours,


MELVIN WOLFE, TOWN ATTORNEY

MW/myt