

OSHA On-site Consultation Program

The Occupational Safety and Health Administration (OSHA) wants to assist small- and medium-sized businesses with their compliance and safety initiatives through their On-Site Consultation Service. This program offers confidential advice in all states across the country, with priority given to high-hazard worksites. Consultation services are totally separate from enforcement and do not result in penalties or citations.

Program Information

Using a free consultation service largely funded by OSHA, employers can find out about potential hazards at their worksites, improve their occupational safety and health management systems and even qualify for a one-year exemption from routine OSHA inspections. The service is delivered by state governments using well-trained professional staff. Most consultations take place on-site, though limited services away from the worksite are also available. This safety and health consultation program is completely separate from the OSHA inspection effort presently in place. In addition, no citations are issued or penalties proposed during the consultation appointment.

Beyond that, the program is confidential, too. Your name, your firm's name and any information that you provide about your workplace, plus any unsafe or unhealthful working conditions that the consultant uncovers, will not be reported routinely to the OSHA inspection staff. Your only obligation will be to commit the organization to correcting serious job safety and health hazards; a commitment which you are expected to make prior to the actual visit, and carry out in a timely manner.

Benefits of On-Site Consultation

Knowledge of your workplace hazards and ways to eliminate them can only improve your own operations and the management of your firm. Your organization will get professional advice and assistance on the correction of workplace hazards and benefit from on-site training and assistance provided by the consultant to you and your employees. The consultant can help you establish or strengthen an employee safety and health program, making safety and health activities routine considerations rather than crisis-oriented responses. This program provides incentives and support to smaller, high-hazard employers to develop, implement and continuously improve effective safety and health programs at their worksite(s). The program recognizes employers who have demonstrated exemplary achievements in workplace safety and health by receiving a comprehensive safety and health consultation visit, correcting all workplace safety and health hazards, adopting and implementing effective safety and health management systems and agreeing to request further consultative visits if major changes in working conditions or processes occur that may introduce new hazards.

Who Benefits from an On-Site Consultation?

An effective workplace safety and health management system at your worksite(s) will enable you to do the following:

- Recognize and remove hazards from your workplace.
- Protect your workers from injury and illness.
- Prevent loss of life at your worksite.
- Cultivate informed and alert employees who take responsibility for their own and their coworkers' safety and for worksite safety as a whole.
- Improve employee morale.

An increased understanding of workplace hazards and remedies will put your managers in a better position to do the following:

- Comply with federal and state safety and health requirements.
- Become more effective at their jobs. Management experts believe that the company with a well-managed safety and health system enjoys better overall management.
- Increase productivity rates and assure product quality.

An exemplary workplace safety and health management system is "good business sense" that also makes financial sense. It will allow you to learn first-hand that the cost of accident prevention is far lower than the cost of accidents and can improve your bottom line by accomplishing the following:

- Lowering injury and illness rates
- Decreasing workers' compensation costs
- Reducing lost workdays
- Limiting equipment damage and product losses

Getting Started

Since consultation is a voluntary activity, your organization must contact OSHA to request it. The consultant will discuss your specific needs with you and set up a visit date based on the priority assigned to your request, your work schedule and the time needed for the consultant to adequately prepare to serve you. OSHA encourages a complete review of your firm's safety and health situation; however, you may limit the visit to one or more specific problems.

The Consultation Process

1. Opening Conference

- ✓ When the consultant arrives at your worksite for the scheduled visit, he/she will first meet with you in an opening conference to briefly review the consultant's role and the obligation you incur as an employer.

2. Walk Through

- ✓ You and the consultant will examine conditions in your workplace. OSHA strongly encourages maximum employee participation in the walk-through.
- ✓ Better informed and more alert employees can more easily work with you to identify and correct potential injury and illness hazards in your workplace. Talking with employees during the walk-through helps the consultant identify and judge the nature and extent of specific hazards.
- ✓ The consultant will study your entire workplace or the specific operations that you designate, and discuss the applicable OSHA standards. Consultants will also point out other safety or health risks that might not be cited under OSHA standards, but may pose safety or health risks to your employees. They may suggest and even provide other measures such as self-inspection and safety and health training you and your employees can use to prevent future hazardous situations.
- ✓ The consultant will also provide the following services:
 - An appraisal of all mechanical and environmental hazards and physical work practices.
 - An appraisal of the present job safety and health program or establishment of one.
 - A conference with management on findings.
 - A written report of recommendations and agreements.
 - Training and assistance with implementing recommendations.

3. Closing Conference

- ✓ The consultant will then review detailed findings with you in a closing conference. You will learn not only what you need to improve, but also what you are doing right. At that time you can discuss problems, possible solutions and abatement periods to eliminate or control any serious hazards identified during the walk-through.
- ✓ In rare instances, the consultant may find an "imminent danger" situation during the walk-through. If so, you must take immediate action to protect all employees. In certain other situations that would be judged a "serious violation" under OSHA criteria, you and the consultant are required to develop and agree to a reasonable plan and schedule to eliminate or control that hazard. The consultants will offer general approaches and options to you. They may also suggest other sources for technical help.

4. Abatement and Follow-Through

- ✓ Following the closing conference, the consultant will send you a detailed written report explaining the findings and confirming any abatement periods agreed upon. Consultants may also contact you from time-to-time to check on your progress, and your organization may always contact them for assistance.

Ultimately, OSHA requires hazard abatement so that each consultation visit achieves its objective; effective employee protection. If you fail to eliminate or control identified serious hazards (or an imminent danger) according to the plan and within the limits agreed upon or an agreed-upon extension, the situation must be referred from consultation to an OSHA enforcement office for appropriate action.

The On-site Consultant's Role

- Help you recognize hazards in your workplace.
- Suggest general approaches or options for solving a safety or health problem.
- Identify kinds of help available if you need further assistance.
- Provide you a written report summarizing findings.
- Assist you to develop or maintain an effective safety and health program.
- Provide training and education for you and your employees.
- Recommend you for a one-year exclusion from OSHA programmed inspections, once program criteria are met.

Unlike a typical OSHA inspection, consultants will not issue citations or propose penalties for violations of OSHA standards. They will also not report possible violations to OSHA enforcement staff, nor will they guarantee that your workplace will "pass" an OSHA inspection. For more information on the OSHA On-Site Consultation Program, visit www.osha.gov.

Morris & Reynolds Insurance can also assist you with your OSHA needs. Contact us today at 305-238-1000 to learn more about our services.

Article sourced from the Occupational Safety and Health Administration, www.OSHA.gov.

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