

Humana.

P.O. Box 740021
Louisville, KY 40201 - 7421



June 10, 2014

PH-1010-100-0000-00000000

An Important Message about a Change in Your Provider Network

Dear Humana Member:

Thank you for choosing a Humana plan. We are pleased to have your business and your trust.

As of August 15, 2014, Baptist Hospital, Doctors Hospital, Homestead Hospital, Mariners Hospital, South Miami Hospital, West Kendall Baptist Hospital, Coral Gables Specialty Physicians LLC and South Florida Specialty Physicians LLC will no longer be in your Humana plan network. However, the following hospitals are available to you within your provider network:

Dade County - Aventura Hospital and Medical Center, Kendall Regional Medical Center, Mercy Hospital a Campus of Plantation General Hospital, Larkin Community Hospital, Miami Childrens Hospital, Mt. Sinai Medical Center, Palm Springs General Hospital, Westchester General Hospital, Jackson Memorial Hospital, Jackson North Medical Center, Jackson South Community Hospital, Coral Gables Hospital, Hialeah Hospital, North Shore Medical Center, Palmetto General Hospital, University of Miami Hospital, University of Miami Hospital & Clinics-Sylvester Cancer Center, Anne Bates Leach Eye Hospital-BascomPalmer Eye Institute

Your plan benefits remain the same

This change in your network hospital doesn't affect your benefits. **Your plan benefits remain the same.** When you need to go to a hospital, your primary care physician can help you choose the hospital that is right for you. Of course, in an emergency, go to the nearest hospital emergency room.

Members with certain medical conditions may continue to receive an in-network level of benefits at Baptist Hospital, Doctors Hospital, Homestead Hospital, Mariners Hospital, South Miami Hospital, West Kendall Baptist Hospital, Coral Gables Specialty Physicians LLC and South Florida Specialty Physicians LLC during a specific period of time. Please fill out and return the enclosed form if you think you may qualify. We'll review the information and authorize an in-network level of benefits if appropriate. If you don't want to continue treatment at Baptist Hospital, Doctors Hospital, Homestead Hospital, Mariners Hospital, South Miami Hospital, West Kendall Baptist Hospital, Coral Gables Specialty Physicians LLC and South Florida Specialty Physicians LLC hospital, you don't need to do anything.

Humana.com

indys.com

You can use the Physician Finder tool on Humana.com to find another hospital in your plan network. If you have questions, please call Customer Service using the toll-free number on the back of your ID card from 8 a.m. - 6 p.m. Monday - Friday. If you use a TTY, call 711.

Sincerely,

Humana Customer Service

PS: Use Physician Finder on Humana.com to find another hospital in your plan network.

GCA09YWES

Humana.com

InSystem