



June 23, 2014

Mr. Robert D. Reynolds
 Morris & Reynolds Insurance
 14821 S Dixie Hwy
 Miami, FL 33176-7928

Re: Important Information About Our UnitedHealthcare Negotiations

Dear Mr. Reynolds,

I am writing today with important information about our relationship with UnitedHealthcare (United). We are currently in negotiations for a new contract that covers how members with United receive care at our hospitals and from our physicians.

The following hospitals are included in the negotiations:

- Coral Gables Hospital
- Delray Medical Center
- Florida Medical Center – a campus of North Shore
- Good Samaritan Medical Center
- Hialeah Hospital
- North Shore Medical Center
- Palm Beach Gardens Medical Center
- Palmetto General Hospital
- St. Mary's Medical Center
- West Boca Medical Center

United recently informed us that they are sending letters to members notifying them that our contract is expiring August 1, 2014. If we are unable to finalize a new agreement by August 1, our local hospitals and our employed physicians will be out of the United network. United members would have to pay more money out-of-pocket to receive care at our hospitals and with our physicians, or they would need to travel to another hospital for care.

We remain focused on working diligently to reach an agreement to avoid any disruption for your clients and their employees. In fact, we have agreed to rates with United and just need to finalize some important contract language.

Please know that nothing changes at this time. As we get closer to the August 1 deadline, we will be sure to let you know how care with our physicians and hospitals could be impacted. In the meantime, your clients and their employees can continue getting care the same way they always have.

If you have questions in the meantime, please email us at ProtectMyAccess@TenetHealth.com and we will get back to you promptly.

Thank you for your support and patience as we work through this issue.

Sincerely,

A handwritten signature in black ink that reads "Marsha Powers". The signature is fluid and cursive, with the first name being more prominent.

Marsha Powers
 CEO, Florida Region